



January 31, 2020

Dear Valued Customer,

We are closely following the latest developments of the outbreak of the newly identified strain of Coronavirus (2019 nCoV). As this is an emerging issue, it is our ongoing recommendation that everyone closely follow the advice of our local Health Authorities or that of Global Authorities such as WHO to help prevent the risk of coronavirus infection.

Several Lysol DISINFECTANT products have demonstrated effectiveness against viruses similar to the 2019 Novel Coronavirus (2019-nCoV) on hard, non-porous surfaces. In accordance with the Health Canada's Viral Emerging Pathogen Policy, the following Lysol products are predicted to be effective (>99.99% inactivation) against 2019 Novel Coronavirus (2019-nCoV) when used in accordance with the directions for use. (UPC list to be attached separately)

Lysol Disinfectant Spray (DIN 02279177)
Lysol Disinfecting Wipes (DIN 02417979; DIN 02359014)
Lysol Power Foam Bathroom Cleaner (DIN 02444119)
Lysol APC Dilutables (DIN 02470926)
Lysol Bathroom Trigger (DIN 02444135)
Lysol Power Toilet Bowl Cleaner (DIN 02486334)
Lysol APC with Bleach (DIN 02290367)
Lysol Toilet Bowl Cleaner with Bleach (DIN 02271559)
Lysol Multi Purpose Cleaner with Hydrogen Peroxide (DIN 02444151)
Lysol Disinfectant Spray Max Cover Mist (DIN 02469340)

In conjunction with these developments, we are seeing significantly increased demand for many of our Lysol Disinfecting products, particularly Lysol Wipes and Lysol Disinfecting Spray. We are already working diligently to increase our supply availability on these products and will make every effort to support any extraordinary demand over the coming weeks and months.

With that being said, I would like to take the opportunity to communicate our Universal Minimum Advertised Price (UMAP) Policy as it relates to Lysol Wipes. There are no material changes to either the policy or pricing, but we are committed to upholding this policy as an organization. If we experience any supply shortfalls during this period of extraordinary demand, we will not be supporting any incremental demand on Lysol Wipes from customers which choose to breach this policy.

In addition, we will not be accepting any customer fines that arise from our inability to supply extraordinary demand requirements for the duration of this emerging issue.

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We remain committed to partnering with you to satisfy the ongoing needs of your consumers. If you have any specific questions or require further information, please contact your existing RB Hygiene Home customer team.

Regards,

A handwritten signature in black ink, appearing to read "Jeff Malowany", is positioned above a thin vertical line that extends downwards.

Jeff Malowany
Vice President, Sales
RB Canada, Hygiene Home