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March 13th, 2020

Dear Valued Partner,

With the COVID-19 pandemic, KPLP is seeing an unnatural spike in orders for bathroom tissue, facial tissue and kitchen towel products.

We are committed to supplying this additional demand and will keep you informed of any anticipated changes to your product flow. Our highest priority is to ensure that you have product. Fortunately, we are in a strong overall inventory position; however, if demand remains above normal levels, we will be asking for your flexibility on the timing and allocation of available inventory. Our guiding principle for inventory allocation will be based on prior years volume run rate.

KPLP has a comprehensive pandemic plan and we are focused on maintaining the safety and wellbeing of our employee's health. Additional cleaning and sterilization procedures are being taken and our facilities are being closed off from the general public (vendors and visitors).

We will keep you well informed of our efforts.

Please feel free to contact your account representative for any additional information.

We thank you for your continued support.

A handwritten signature in black ink, appearing to read 'JOHARA', written in a cursive style.

John O'Hara
SVP & GM Kruger AFH