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Mailing Address:

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DATE: March 27, 2020

TO: GOJO End-user Customers

SUBJECT: GOJO has Shifted into The Next Phase of Pandemic Response

Individual states, provinces, and metropolitan areas across the U.S. and Canada continue to be in various phases of emergency and shelter-in-place orders. Governments are taking aggressive actions to suppress Coronavirus transmission and have requested prioritization of equipment and supplies for healthcare, first responders, critical infrastructure, and government entities.

GOJO is working hard to support this prioritization and has shifted into the next phase of our pandemic response efforts. We are working closely with our distributor partners to help ensure products are available at the front lines of this public health emergency. Starting the week of 3/22/20, GOJO began shipping product intended for prioritized market end users only. We will constantly evaluate our capacity against urgent demand and will make products available for other end users as we are able.

We care deeply about protecting public health and about getting our products to all of the places and people that need them the most. We are being called upon during this difficult time to help safeguard those working so hard on the front lines to keep us all healthy and safe, and we are working with our distributor partners to rise to this challenge.

As always, if you have a specific need, please reach out to your distributor or GOJO Representative.

Stay well,

Tim Dye

Chief Commercial Officer GOJO Industries, Inc.

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